

# Northern Utility Services, LLC. Privacy Policy

Thank you for visiting a Northern Utility Services online service. We acknowledge and respect your personal privacy. This Privacy Policy describes all aspects relating to gathering information while you are visiting CCRWriter.com.

Please read this Privacy Policy before using the CCRWriter.com website or submitting any personal information. By using the CCRWriter.com website, you accept and consent to the practices described in this Privacy Policy. By your continued use you expressly consent to our collection, storage, use and disclosure of your personal information as described in this Privacy Policy. If you do not agree with these practices you are free to discontinue your use of the CCRWriter.com website at any time.

## Data Collection

You may visit CCRWriter.com at any time without intentionally revealing any personal information about yourself. However, when you visit our website, we may collect and store your computer and connection information, statistics on page views, traffic to and from the CCRWriter.com website, advertisement data, IP address and standard web log information and information from other companies, such as demographic and navigation data.

For you to actively participate in CCRWriter.com, we do need some of your personal information. Once you provide us with your required personal information, you are no longer anonymous. In providing us with your personal information, you consent to the transfer and storage of such information on our servers.

When you register on CCRWriter.com , we will collect the following required information: email address, first and last name, date of birth, username and password; all transactional information based on your activities on CCRWriter.com ; shipping, billing and other information relating to any purchase or shipping; any correspondence sent to us; financial information, such as your credit card information; and other supplemental information from third parties.

## Use of Data

Our purpose for collecting personal information is to provide you with a safe, efficient, and customized experience. By signing up with CCRWriter.com , you agree that we may use your personal information to: provide the services and customer support you request; resolve disputes, collect fees, and troubleshoot problems; prevent potentially prohibited or illegal activities, and enforce our Terms of Service Agreement; customize, measure and improve our services, content and advertising; inform you about our services, targeted marketing, service updates, and promotions; and compare information and verify it with third parties for accuracy.

We use your information to understand and meet your needs and requirements, and deliver the programs for which you have asked. We do not collect information about visitors to our website, unless specifically authorized to do so.

## **Disclosure of Personal Data**

We may disclose personal information to respond to legal requirements, enforce our Terms of Service Agreement and Privacy Policy, respond to claims that a listing or other content violates the rights of others, or protect anyone's rights, property, or safety. This information will be disclosed under applicable laws and regulations.

We may also share your personal information with third parties assisting our business operations under contract, including but not limited to fraud investigations and debt collection, with law enforcement or other governmental officials if required by law, and with other business entities, should we plan to merge with or be acquired by that business entity.

We do not share your personal information with third party advertisers.

## **Your Information on CCRWriter.com**

Once you have been approved as a registered User with CCRWriter.com , you will be required to choose a user name. This user name may be displayed throughout CCRWriter.com and therefore provided to the public. Unless you associate your user name with your personal information, other users will not be able to personally identify your activities on CCRWriter.com .

When visiting CCRWriter.com from a public or shared computer, certain information about you, such as your user name, may also be visible to others who may use that computer after your use. It is your responsibility to ensure private information is removed from the public or shared computer should you choose to use one.

## **Access, Review and Change of Personal Data**

You can access, review and change most of your personal information by logging on to CCRWriter.com at any time. However, some of your personal information can only be changed by contacting our Customer Service. Accurate information is required for billing and delivery purposes. You are required to promptly update your personal information if changes occur or information is inaccurate.

## **Closing Your Account**

Upon closing your account, CCRWriter.com will remove your personal information from view as soon as reasonably possible, based on your account activity and in accordance with applicable law. We do retain personal information from closed accounts to comply with law, prevent fraud,

collect any fees owed, resolve disputes, troubleshoot problems, assist with any investigations, enforce our Terms of Service Agreement, and take other actions otherwise permitted by law.

## **Use of Cookies at our Website**

CCRWriter.com uses so-called “cookies”, which are files that are stored on your computer that can be retrieved to assist in customizing your experience with the online service. The information saved supports the functionality of the site, for example, by keeping track of your visual preferences or controlling the frequency of “pop-up” windows. You are free to prevent cookies from being saved on your hard drive by adjusting the corresponding settings in your browser. However, turning off these settings may result in limited functionality.

## **Security Measures**

User(s)' CCRWriter.com account and profile and the information contained therein are password protected. Please note that you are not permitted to provide your password to anyone else. CCRWriter.com will never ask for your password in e-mail or over the phone. Please remember to log out of your account and to close your Internet browser window when you leave the CCRWriter.com site; this is especially important if you use a PC in public locations. We assume no liability for the abuse of login data and passwords used.

CCRWriter.com treats data as an asset that must be highly protected. We use security measures to protect your personal information against unauthorized access and disclosure. However, although we work very hard to protect your privacy, we do not promise, and you should not expect, that your personal information or private communications will always remain private.

## **Protection from Web Crawlers or Spam**

CCRWriter.com assures you that we will use your e-mail address with your express consent only for the purposes stated in the Terms of Service Agreement. We will not rent or sell your e-mail address to third parties, and we will prevent your e-mail address from being recorded by “web crawlers” or “web spiders” to the best of our ability. If you believe that your e-mail address has been recorded in this way, please email us at [Support@CCRWriter.com](mailto:Support@CCRWriter.com) immediately.

## **Children**

CCRWriter.com is sensitive to the need to protect the privacy of children who use the Internet. We take special care to protect the privacy needs of children and encourage parents to be an active participant in their child's online activities. CCRWriter.com does not knowingly collect or solicit personally identifiable information from or about children under the age of eighteen (18) consistent with and exceeding the requirements of the Children's Online Privacy Protection Act. If we discover or are otherwise notified that we have received any such information from a child in violation of this policy, we will delete that information. If you are under the age of eighteen (18), please do not attempt to provide any personally identifiable information on our Sites. If you

believe that CCRWriter.com has any information from or about a child under the age of eighteen, please send an e-mail to [Support@CCRWriter.com](mailto:Support@CCRWriter.com) and we will take appropriate steps to remove such information from our files.

Please review the privacy policy of other sites you or your children elect to link to through CCRWriter.com for the children's privacy policy of those sites. CCRWriter.com is not responsible for the privacy policy or other content of any other website, including sites that are co-branded.

## **Changes To This Statement**

Any updates or changes to the terms of this Privacy Policy will be posted here on our Site and the date of the newest version posted below. Please check back frequently, especially before you submit any Personally Identifiable Information at our Site, to see if this Privacy Statement has changed. By using our Site, you acknowledge acceptance of this Privacy Statement in effect at the time of use. CCRWriter.com reserves the right to change this Privacy Policy at any time without notice to User.

## **Contact Us**

If you have any concerns about our use of your information or about this Privacy Policy, please send an e-mail to [Support@CCRWriter.com](mailto:Support@CCRWriter.com). We will make every reasonable effort to address your concerns and remedy any problems you bring to our attention